

February 17, 2005

Docketing Department
Attention: John M. S. Hoefer
Esquire, Willoughby & Hoefer, PA
Post Office Box 8416
Columbia, South Carolina 29202-8416

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0802/25/05

172067 SA
172915 OPS-1
ACCEPTED
Legal 205 2-25-05

PROTESTANT
#2 4/27/05 1030

Subject: Proposed Sewer Rate Increase

2004-357-0/8

Dear Sir or Madam

This letter is in regards to the proposed rate increase of the sewer charges for the Lincolnshire/Whites Creek Subdivisions area. I am protesting this rate increase because it is a 42% increase, which we feel is exorbitant. After contacting another water/sewer company that bills their customers by the consumption of water they use the rates are 42% lower than your proposed increase. Please see the example below:

Your proposed charges for 7,500 gallons are (gallons quoted as average family usage) are \$40.92.

The other company current charges for 7,500 gallons (sewer use) are \$29.74

The first 7,000 @ \$2.46 per 1,000 gallons = \$17.22

The next 500 @ 3.69 per 1,000 gallons = 1.85

The base rate is \$10.67

Totaling \$29.74

After receiving your letter we contacted one of your customer service representative and was inform that the proposed cost increase is to "manage the waste". We are not sure exactly what type of managing she is referring to however I do understand that treating sewer is much more costly than treating water. I just believe with the customer base you have this 42% proposed rate increase is unfair. I also feel that the sewer lines in our area are poorly maintained. How can we be assured that any of this large increase will be used for the betterment of your system in our community?

Sincerely

Mr. & Mrs. Robert D.

Mr. & Mrs. Robert Dennison
Whites Creek Homeowner
448 Yadkin Avenue
Georgetown, SC 29440
(843) 520-0911

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Willoughby & Hoefer, P.A.